# **VILLAGE OF CARY**

# Total monthly cost of Refuse Toter w/65-gallon Recycling Toter

35-Gallon Size (Small)	\$15.00
65-Gallon Size (Medium)	\$16.10
95-Gallon Size (Large)	\$17.65

# Total monthly cost of Refuse Toter w/95-gallon Recycling Toter

35-Gallon Size (Small)	\$15.70	
65-Gallon Size (Medium)	\$17.10	
95-Gallon Size (Large)	\$18.65	

#### Limited Homeowners Association Opt-Out w/65-gallon Recycling Toter No Yard Waste Collection

35-Gallon Size (Small)	\$14.00
65-Gallon Size (Medium)	\$15.60
95-Gallon Size (Large)	\$17.15
Pay by the Bag Service (No landscaping)	\$4.00

# Limited Homeowners Association Opt-Out w/95-gallon Recycling Toter No Yard Waste Collection

35-Gallon Size (Small)	\$14.25
65-Gallon Size (Medium)	\$15.85
95-Gallon Size (Large)	\$17.40
Pay by the Bag Service (No landscaping)	\$4.00

# **Pay by the Bag Service**

Total monthly cost of Pay by the Bag Pick-Up Service	\$4.75
Cost of Refuse Pre-Paid Bags (per bag)	\$3.00

#### **ADDITIONAL RATES**

Yard Waste Cart (95gal)	\$2.15 per month
White Goods	\$25.00 per item
Special Collection	\$15.00 per cubic yard

#### **ADDITIONAL CARTS**

35-Gal Refuse	\$4.85 per month
65-Gal Refuse	\$5.00 per month
95-Gal Refuse	\$5.34 per month
65-Gal Recycle	\$4.85 per month
95-Gal Recycle	\$4.85 per month

# **RECYCLING GUIDE**



#### **Fiber Materials**

- Bond paper (white/colored)
- Computer paper
- Calculator tape
- Envelopes
- Junk mail
- Legal pad paper
- Letterhead
- Magazines
- Newspaper
- Cardboard

# Co-mingled Materials Clean & Dry

- Aluminum cans
- Steel cans
- Plastic soup containers
- Bi-metal cans
- Plastic water/soda/juice bottles
- Liquid detergent bottles
- Microwave trays
- Milk jugs
- Plastics #1-5 & #7
  - Glass



# **Non-Recyclable Materials**

- Food or beverage waste
- Candy & snack wrappers
- Non-paper packing material
- Plastic strapping
- Rubber bands
- Stickers or labels
- Plastic, latex or rubber gloves
- K-cups
- Plastic #6 (Polystyrene)
- Styrofoam
- Plastic grocery bags
- Paper coffee cups & lids
- Tissue products & napkins
- Shrink wrap & food packaging



DISPOSAL/RECYCLING SERVICES 17W609 14TH STREET OAKBROOK TERRACE, IL 60181-3718 www.floodbrothersdisposal.com

Professional Waste Haulers
Personalized Service
Competitive Pricing







# VILLAGE OF CARY

# We believe in smarter waste solutions and we are here to prove it with:

## COMMITMENT

With a proven track record of more than 85 years of experience, we can offer solutions to a wide variety of demanding environmental needs. But beyond our expertise, we're a family-owned business that believes in honest hard work, a fair price and courteous staff that are accessible.

## **SERVICE**

At Flood Bros., our reputation is built upon our energetic responsiveness to customer needs and our reliable service. Our drivers are committed to safety and are trained for best industry practice for residential to retail collection and everything in between. Our customer care team is made up of proactive listeners ready to discuss your questions and concerns. We realize and appreciate budgets; our solution-finding experts will work with you to find the best fit for your collection needs.

## **PROFESSIONALISM**

Thinking, strategizing and putting in the extra effort is not a lost art at Flood Bros. Our professional team of experts, including more than 25 Flood family members, works together to provide our vision of smarter waste solutions. Our drive to serve our customers grows stronger every day. We lead the industry in the latest technology, like our alternative fuel trucks and believe keeping Cary clean is a team effort.



# GENERAL REFUSE/COLLECTION REQUIREMENTS

#### STANDARD CART OPTION 95-Gal Trash + 65-Gal Recycle

#### 95-Gallon Refuse Cart Option

Under the 95-gallon option, the resident will receive one 95-gallon refuse cart and will be billed the monthly rate. The resident will have the 95-gallon refuse cart collected with no need to have a refuse bag attached. Each additional container of refuse will be required to have a prepaid refuse bag attached in order to be collected.

#### **65-Gallon Refuse Cart Option**

Under the 65-gallon option, the resident will receive one 65-gallon refuse cart and will be billed the monthly rate. The resident will have the 65-gallon refuse cart collected with no need to have a refuse bag attached. Each additional container of refuse will be required to have a prepaid refuse bag attached in order to be collected.

#### **35-Gallon Refuse Cart Option**

Under the 35-gallon option, the resident will receive one 35-gallon refuse cart and will be billed the monthly rate. The resident will have the 35-gallon refuse cart collected with no need to have a refuse bag attached. Each additional container of refuse will be required to have a prepaid refuse bag attached in order to be collected.

#### Pay by the Bag Service w/65-Gallon Recycling Toter

Under the "pay by the bag" option, residents selecting this option will be billed the monthly rate and will be required to use a prepaid refuse bag for each bag of refuse to be collected. Under this option the resident will receive unlimited recycling collection using the contractor supplied 65-gallon recycling cart and unlimited yard waste collection during the yard-waste season using Kraft paper bags or Bundles.

#### **Additional Carts**

Additional Refuse carts are available at a rental cost by Flood Bros, this would avoid residents being required to place additional refuse in pre-paid refuse bag.

Residents who request cart options outside the standard are asked to contact Flood Bros after December 1st, 2019 to make the arrangements for an alternate size cart. Additional carts are available for those residents that would be interested; a rental price would be applied.

All equipment will be owned and maintained by Flood Bros.

Any refuse that cannot fit into the Flood Bros issued cart must be placed in a bag or container not to exceed 32-gallons or 50lbs with a prepaid refuse bag attached in order to be collected.

## **RECYCLING**

Under ALL refuse options the resident will receive unlimited recycling collection using the Flood Bros supplied 65-gallon toter.

Flood Bros will make available if requested an alternate size of 95-gallon if the customer would like to switch out from the standard 65-gallon at no additional charge within the first 90 days of the contract. Residents are asked to contact Flood Bros after December 1st, 2019 to make the arrangements for an alternate size cart. Additional carts are available for those residents that would be interested; a rental price would be applied.

All equipment will be owned and maintained by Flood Bros.

Flood Bros will allow recycling materials to be comingled (i.e. plastic, glass, metal and paper products mixed together). Flood Bros will provide upon request preparation requirements for households participating in the recycling program including, rinsing, removing labels, flattening, removing caps and lids.

Flood Bros Disposal Co. will collect recyclables curbside using the single stream process. There is no limit to the number of recycling bins or to the quantity of recyclables that a household may place at the curb for collection. Residents have the right to set out recycling bins which are clearly marked for recycling collection and do not exceed 35 gallons or 50lbs. Flood Bros Disposal Co. will collect from all the recycling bins that have been placed neatly at the curb for collection.

#### YARD WASTE COLLECTION

Flood Bros shall provide weekly collection of an unlimited amount of yard-waste properly placed for pick up at each collection location. All single-family customers with an active refuse account are eligible for the yard waste program. The yard waste program shall run each year for a 36-week period; starting the first Monday of April and running until the last Friday in November using Kraft paper bags, 33-gallon containers, or in bundles. Customers are also able to rent 95-gallon carts directly from Flood Bros. Yard waste consisting of bundles of brush or branches must be securely tied, using biodegradable cord, string, rope, or twine and may not exceed fifty (50) pounds in weight, two (2) feet in diameter, and four (4) feet in length. Residents that reside in a HOA development that opts out will not receive seasonal yard waste collection.

#### **BULK ITEMS**

As part of the regularly scheduled refuse collection, Flood Bros will collect one (1) Bulk Item from each collection stop as part of the weekly refuse collection at no charge. Bulk Items are to be placed by the customer at the curb. All additional items will be at the cost of one pre-paid refuse disposal bag.

## **SPRING CLEAN UP**

Flood Bros will provide on one (1) occasion per year and at no extra charge, curbside collection and disposal service, for the general purpose of a Spring cleanup for residences within the Village that have an active refuse account. During this Clean-up, there shall be no limit on the size or quantity of allowable materials being disposed of within the Village by its residents. Household hazardous wastes, such as gasoline, solvents, pesticides, motor oil, pool chemicals, paint thinner, will not be accented

## **CHRISTMAS TREE COLLECTION**

Christmas trees will be collected the first three weeks in January.

# **WHITE GOODS**

Flood Bros Disposal Co. will also provide collection services for white good items (i.e. appliances) for a fee. Examples shall include; refrigerators, dish washers, water heaters, washers, dryers, etc. Residents will be asked to call our office 24 hours prior to collection to schedule the pickup at an additional charge.

# **HOUSEHOLD HAZARDOUS WASTE**

Flood Bros would inform residents to reach out to our office when a possible hazardous waste material may need to be disposed of. We will work with the resident to find the best solution for disposal with the assistance of McHenry Recycling programs.

# **CONSTRUCTION DEBRIS**

Construction and remodeling debris must be contained in either cans or plastic bags not exceeding 34 gallons in size and 50 pounds in weight. Construction and remodeling debris that cannot be containerized must be securely tied and bundled. Bundles must not exceed 4 feet in length and 50 pounds in weight. Construction and remodeling debris must be from handyman type projects and may not exceed one cubic yard in quantity. Flood Bros. has rolloff dumpsters available for construction debris.

#### **OFFICE HOURS**

7:30am -5:30pm 8:00am-12:00pm Monday – Friday Saturdays

Our offices are closed on the holidays listed in the Holiday Schedule.

## **COLLECTION DAYS**

All materials (refuse, recycling and yard waste) will be collected on the resident's assigned pick-up day. See Schedule Map for details or visit our Village of Cary page on the Flood Brothers website **www.floodbrothersdisposal.com** where a breakdown is provided of collection days by street.

#### **HOLIDAY SCHEDULE**

If a holiday falls on a weekday or Sunday, (if holiday falls on Sunday, the holiday will be observed on the following Monday) and your regularly scheduled pickup is on or after the holiday, your pickup will be delayed by one day. The following is a list of observed holidays:

New Year's Day Labor Day Memorial Day
Thanksgiving Day

Independence Day Christmas Day

# **BILLING**

Quarterly billing of all residential units.

# **ONLINE PAPERLESS BILL PAYMENT**

Our online payment program is a convenient, paperless option for customers to pay their bill. Visit **www.floodbrothersdisposal.com** to set up your User ID and Password. Enter your original access code found on your invoice to finish registering and begin making online payments. Our site permits payment from a checking account or a credit card. The online bill payment program also allows you to view past payments made through the system, your current account balance and payment due date.

## **ELECTRONICS RECYCLING**

The U.S. Environmental Protection Agency states electronic waste is now the fastest growing segment of our nation's waste. Electronic waste, from computers to TVs, contain toxic materials such as lead, chromium, cadmium, mercury, beryllium, nickel, zinc and other potentially harmful chemicals. The EPA warns when electronics that contain these materials are not recycled or are not disposed of properly, the hazardous chemicals can contaminate the ground water and present additional environmental concerns.

Flood Brothers will provide a free drop-off for approved electronics at the Village of Cary Public Works, 454 Cary Woods Circle. For further information and a list of approved electronics, please visit our website www.floodbrothersdisposal.com

